

# LEGAL NOTICE OF COURT APPROVAL OF LG REFRIGERATOR SETTLEMENT IN CANADA

**A NATIONWIDE SETTLEMENT IN CANADA HAS BEEN APPROVED BY THE COURT INVOLVING CERTAIN MODELS OF LG REFRIGERATORS.\***

\*Details on Covered Models of LG Refrigerators can be found at the Settlement Website.

**IF YOU OWN OR OWNED ONE OF THESE LG REFRIGERATORS THAT WAS PRODUCED AFTER JANUARY 30, 2014, YOU MAY BE ELIGIBLE FOR BENEFITS. READ THIS NOTICE CAREFULLY.**

This Notice is to inform you of court approval of a nationwide settlement of a class action lawsuit against LG Electronics Canada, Inc. that alleges that certain LG Refrigerators contain a defect that causes them to stop cooling. None of the allegations have been proven. The parties have instead reached a voluntary settlement.

Under the proposed settlement, you can receive money by making a claim if you are a member of the Settlement Class (Canadian residents who purchased from LG Canada or an authorized retailer, other than for resale, a Covered Model of LG Refrigerator and are not excluded from the Settlement Class), if your LG Refrigerator experienced a No-Cooling Event within two (2) years of purchase, and if:

- a) you paid for parts or labor to have your LG Refrigerator repaired;
- b) you had multiple repairs;
- c) you had delayed repairs;
- d) you suffered property loss or property damage including any flooring damage, spoiled food, beverages, medicine, or other perishables attributable to a No-Cooling Event of your LG Refrigerator; and/or
- e) you disposed of or replaced your LG Refrigerator because of a No-Cooling Event.

You can receive up to \$150 in compensation without documentation to support a claim and can receive further compensation if you provide documentation.

If you are a member of the Settlement Class and your Covered Model experienced its first of multiple or one-time no-cooling event more than two years after purchasing your Covered Model, you are ineligible to receive direct monetary compensation under the Settlement. Unless you exclude yourself from the Settlement by opting out, you will be unable to pursue an individual action against LG Canada for any alleged defects that led to a no-cooling event.

## HOW DO I SUBMIT A CLAIM?

- In order to receive money from this Settlement, you must submit a completed claim form by October 25, 2024.
- You may submit a claim online through <https://refrigeratorsettlement.ca> or by email to [info@refrigeratorsettlement.ca](mailto:info@refrigeratorsettlement.ca).
- Alternatively, you may complete a paper claim form available at <https://refrigeratorsettlement.ca> and submit your form by mail to the address indicated on the form.
- If you submit a claim form or do nothing, you will be bound by the Settlement terms and the orders issued by the Court concerning the Settlement.
- If you wish to be excluded from the Settlement Class, you must submit an Opt-Out Form by mail, courier or email by August 26, 2024.
- For specific information on how to submit an Opt-Out Form, please visit <https://refrigeratorsettlement.ca>.

The Court will approve legal fees to Class Counsel. Those amounts will be paid separately and will not reduce the settlement benefits.

**TO OBTAIN MORE INFORMATION, VISIT <https://refrigeratorsettlement.ca> OR CALL 1-833-971-2393**

**YOU MAY ALSO CONTACT LAWYERS FOR AFFECTED LG REFRIGERATOR OWNERS**

**Mckenzie Lake Lawyers LLP**  
**[matt.baer@mckenzielake.com](mailto:matt.baer@mckenzielake.com)**